eChoupals: A Study on the Financial Sustainability of Village Internet Centers in Rural Madhya Pradesh – Richa Kumar

Class Discussion - by anonymous MIT student





Sustainability

Sustainable Development - A form of progress that ensures human development and that "meets the needs of the present without compromising the ability of future generations to meet their own needs" 1

| Financial | Social/Cultural |
|-------------------------|-----------------|
| Political/Institutional | Technological |



1World Commission on Environment and Development



eChoupal Overview

- Commercial ICT project by ITC's International Business Division in 2000
- Enable Efficiencies in agricultural sector

 Greater information exchange. Future's price
 Information
 - Create alternate market structures
 - Pooled Purchasing at Wholesale prices for Inputs
 - Weather Information





Business Model

- Network of eChoupals (Centers in villages with computer and Internet connection)
- Local Farmer acts as an Coordinator

 Receives commission of 0.5% for every
 transaction
- ITC provides a collaborator for logistics
- Startup and training costs borne by ITC
- Operation cost electricity, telephone borne by Coordinator
- Access to Price Information, email is Free





eChoupal Supply Chain¹

| Pricing | Inbound | Lab | Weighing & Payment | Hub |
|--|---|--|---|---|
| (Sauda) | Logistics | Inspection | | Logistics |
| ITC Price Quote Transaction slip given by Coordinator | Arrange transportation Transport Cost reimbursed Sometimes coordinators transport materials at own expenses | Crop tested using electronic machine Farmers can contest test results Agree upon Price (for inferior products) | Weigh on large automated scale Immediate Payment | Processing plants Warehouses |



¹Adapted from "What works Case Study:ITC's e-choupal and profitable rural transformation" By Kuttayan Annamalai and Sachin Rao, World Resources Institute.



Transaction Costs (Rs./MetricTon)

| | Through the Mandi | | Through the Choupal | | |
|---------------|---|--------|--|--------|--|
| | Details of Cost | Amount | Details of Cost | Amount | |
| Farmer Pays | Transport to mandi | 100 | Transport to Processing Plant ⁶ | 0 | |
| | Bagging and Weighing Labor ² | 70 | Bagging and Weighing Labor | 0 | |
| | Labor Khadi Karai ² | 50 | Labor Khadi Karai | 0 | |
| | Handling Loss ² | 50 | Handling Loss | 0 | |
| | TOTAL | 270 | TOTAL | 0 | |
| ITC-IBD Pays | Commission to CAG | 100 | Commission to Sanchalak ⁴ | 50 | |
| | Cost of Gunny Bags ³ | 75 | Cost of Gunny Bags | 0 | |
| | Labor for Stitching Loading ³ | 35 | Cash Distribution Cost ⁵ | 50 | |
| | Labor for Unloading at Factory ³ | 35 | Labor for Unloading at Factory ⁵ | 35 | |
| | Transport to Factory | 250 | Transport to Factory (Paid to Farmer) ⁶ | 100 | |
| | Transit Losses | 10 | Transit Losses | 0 | |
| | TOTAL | 505 | TOTAL | 235 | |
| Souings por t | on to ITC IPD is Ps 275 | | | | |

Savings per ton to ITC-IBD is Rs. 275.

Courtesy of the USC Annenberg School for Communication...



Source: Kumar, Richa. "eChoupals: A Study on the Financial Sustainability of Village Internet Centers in Rural Madhya Pradesh." *Information Technologies and International Development* 2, no. 1 (2004): 45-74.



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Financial Analysis

- Only 16 months of data available. Analysis based on extrapolation of existing data
- Cost Recovery in 3.9 to 5.8 years

 Opportunity cost of 10% to 20%
 Probability of monsoon failure 20% to 50%
- Replacement cost of equipment may make project unsustainable.
- However calculation based only for Soybean procurement





Discussion

- 1.What can be some of the challenges in implementing the eChoupal model in other countries?
- 2.Can the model be evolved with the availability of low cost Mobile Technology?
- 3.Can the portal be used for other purposes retail/information/farming best practices?





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