### AN INTRODUCTION TO INTELLIGENT TRANSPORTATION SYSTEMS

#### 1.212

**SPRING 2005** 

Professor Joseph M. Sussman

Mon/Wed 2:30-4:00

### BLOCK 2

### Lecture 10

### ADVANCED TRAVELER INFORMATION SYSTEMS

SPEAKER: Joseph M. Sussman MIT

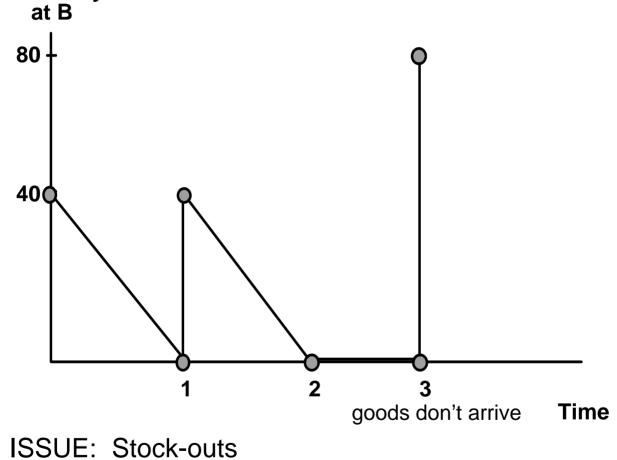
March 9, 2005

# FREIGHT RELIABILITY

### DRIVEN BY INVENTORY AND STOCK-OUTS

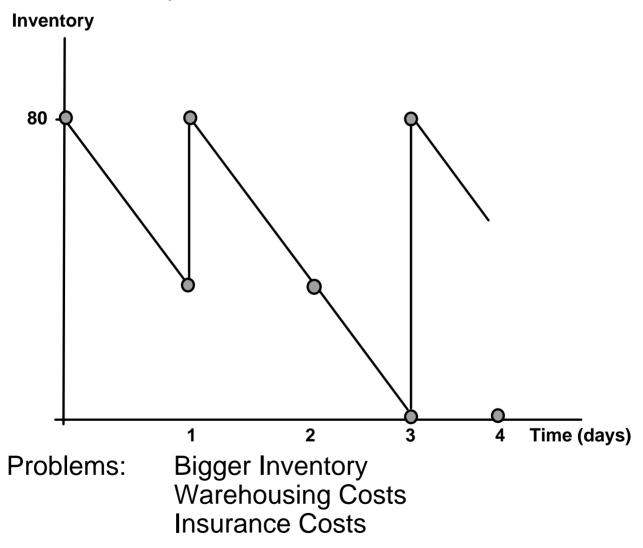
# WHAT CAN GO WRONG?

Delays along the way -- service reliability **Inventory** 



### WHAT CAN GO WRONG? (CONTINUED)

So, perhaps the customer at B keeps a day's worth of inventory



# A BIG ISSUE -- STOCK-OUTS

- WHAT DOES A STOCK-OUT COST?
  - Examples
    - GM Assembly Plant
    - ♦ Retail Store
    - Blood Bank

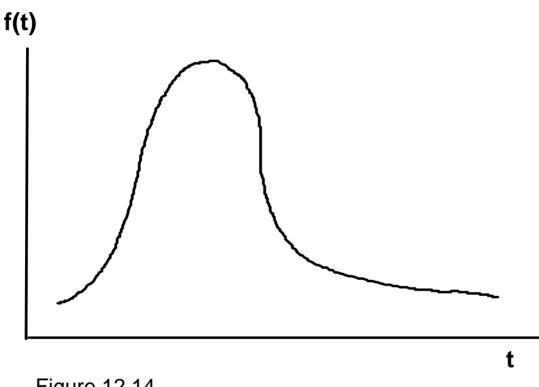
# INVENTORY MINIMIZATION

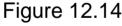
- If one needs a greater amount of inventory because of unreliability in the transportation system or probabilistic use rate, you generate costs as a result of needing larger inventory to avoid stock-outs.
- We try to balance the costs of additional inventory with the costs of stock-outs.

# TOTAL LOGISTICS COSTS (TLC)

Total Logistics Costs (TLC) = f (travel time distribution, inventory costs, stock-out costs, ordering costs, value of commodity, transportation rate, etc.)

# TRAVEL TIME DISTRIBUTION FROM SHIPPER TO RECEIVER





- This probability density function defines how reliable a particular mode is.
- TLC is a function of the travel time distribution.
- As the average travel time and variance grows, larger inventories are needed.

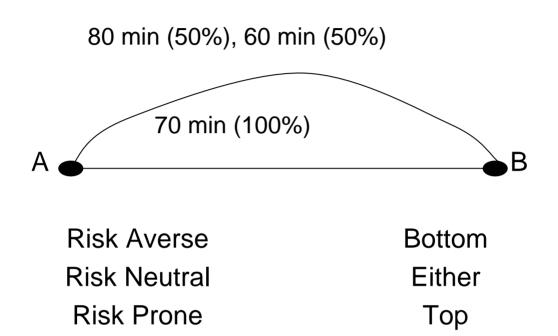
# TRAVELER RELIABILITY

# NOW IT IS TIME UTILIZATION AND NOT INVENTORY WE ARE CONCERNED WITH

# How can you deal with uncertainty in travel times?

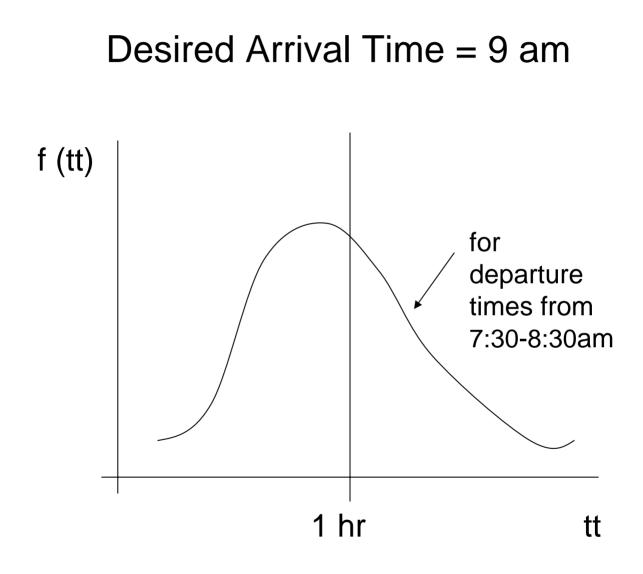
- Choose time when conditions are stable
- Choose routes with stable conditions
- Choose routes you know
- Build knowledge through experiment
- Minimize consequences through safety margins
- Get better information before the trip or en route

Bonsall, Peter, "Travellers' Response to Uncertainty", Chapter 1 in *Reliability of Transport Networks*, Bell and Cassir, eds., Research Studies Press Ltd., Baldock, Hertfordshire, England, 2000.

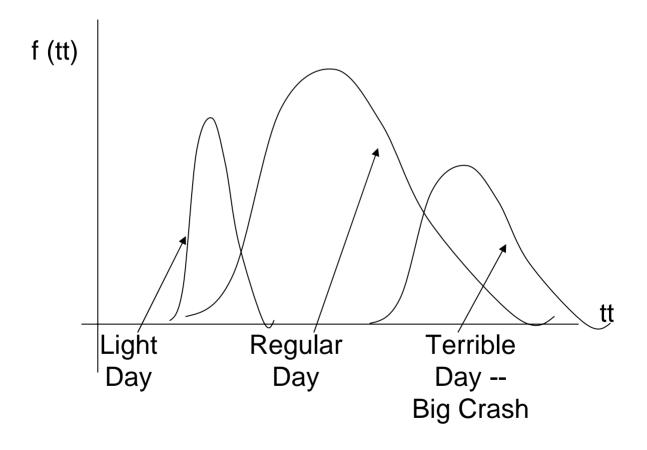


Think we should design unreliable systems for the thrill-seekers?

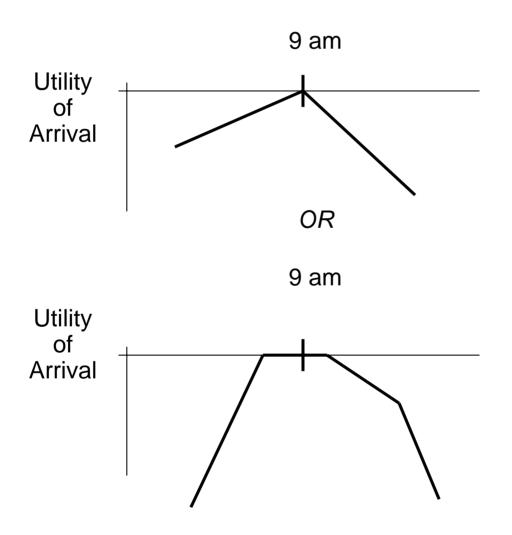
Yin, Yafeng and Hitoshi Ieda, "Assessing Performance Reliability of Road Networks Under Nonrecurrent Congestion", *Transportation Research Record 1771*, National Academy Press, Washington, DC.



# What is the overall travel time distribution composed of?



# With no traveler information, how would you decide when to leave?



# Suppose at 7:30, while still at home, you can find out what kind of a day it is



- ♦ Regular
- ♦ Terrible

What do you do, based on that information?

So, do you really save *actual* traffic time?

Maybe a little, but not much.

Does that mean there is no value to ATIS?

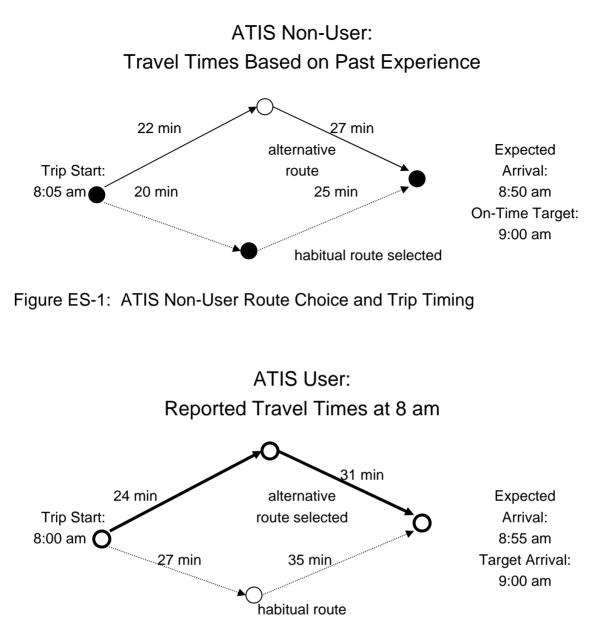


Figure ES-2: ATIS User Route Choice and Trip Timing

Wunderlich, Karl, Matthew Hardy, James Larkin, Vaishali Shah, "On-Time Reliability Impacts of Advanced Traveler Information Services (ATIS): Washington, DC Case Study", Mitretek Systems, McLean, VA, January 2001.

## MITRETEK CONCLUSIONS

- ATIS benefits are grossly understated if only travel time savings are included.
- The value of improved on-time reliability is not easily nor directly monitized, but it is clear that many types of travelers can benefit from ATIS.
- Trucks delivering auto parts in a just-in-time manufacturing process may highly value any improvement in on-time reliability or reduction in early schedule delay.
- Commuters face an on-time requirement not only on the home-to-work leg of their daily trip-making, but increasingly on the work-to-home return trip in order to meet daycare pickup requirements and other commitments.
- Improved reliability and predictability of travel are also likely good surrogates for reduced commuter stress.

Wunderlich, Karl, Matthew Hardy, James Larkin, Vaishali Shah, "On-Time Reliability Impacts of Advanced Traveler Information Services (ATIS): Washington, DC Case Study", Mitretek Systems, McLean, VA, January 2001.

# MITRETEK CONCLUSIONS (2)

- Overall, ATIS use proved advantageous in efficiently managing the traveler's time. Specific quantitative examples selected from the Washington, DC, case study include:
  - Peak-period commuters who do not use ATIS were three to six times more likely to arrive late compared to counterparts who use ATIS;
  - Cases where ATIS clearly benefits the user (e.g., ATIS user on-time, non-user late) outweighed cases where ATIS clearly disadvantages the user by five to one;
  - ATIS users in peak periods are more frequently on-time than conservative non-users, yet they experience only two-thirds as much early schedule delay as non-users;
  - Late shock, the surprise of arriving late, is reduced by 81% through ATIS use.

Wunderlich, Karl, Matthew Hardy, James Larkin, Vaishali Shah, "On-Time Reliability Impacts of Advanced Traveler Information Services (ATIS): Washington, DC Case Study", Mitretek Systems, McLean, VA, January 2001.

Llaneras, Robert E. and Neil D. Lerner, "The Effects of ATIS on Driver Decision Making", *ITS Quarterly*, Washington, DC, Summer 2000.



- ♦72 drivers
- ◆ Ages 18-86
- Equal number of males and females
- Familiarity with actual roads (but this was a simulation)

# THREE LEVELS OF ATIS

### No ATIS

- Basic ATIS
  - Descriptive information about incidents and congestion
  - Location, type of incident
- Enhanced ATIS
  - Basic plus the following
  - Alternative route
  - Incident details
  - Real-time traffic map
  - Live video traffic images

# TWO TRAFFIC LEVELS

### Light

Moderately Heavy

So, Six Experimental Conditions, Twelve Participants per Condition

Also, incidents built into the simulations

# CONCLUSION

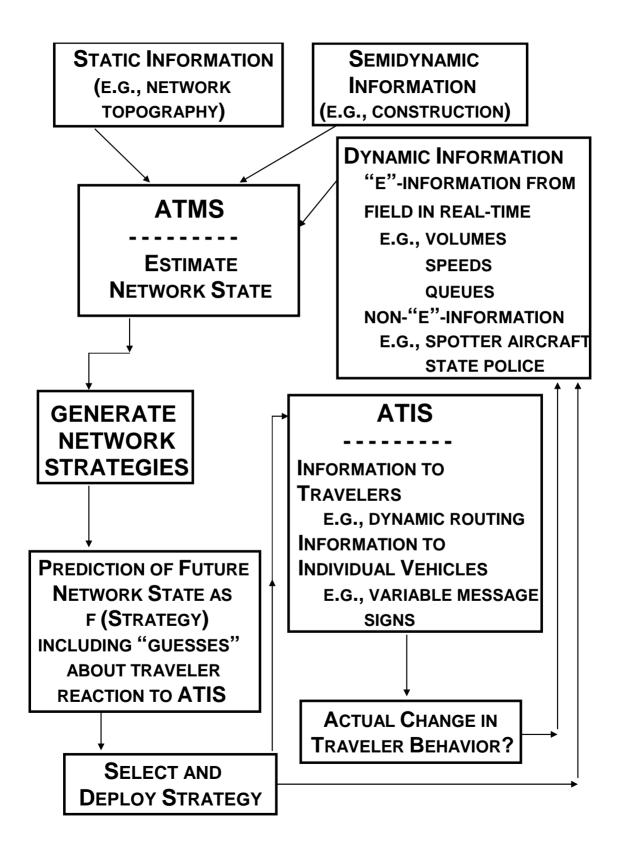
- ATIS influences en route driver decisionmaking
- Drivers will divert
- Travel time savings occurred as a function of ATIS features
- Some drivers did worse by diverting
- Travel level (light vs. moderately heavy) had little effect on driver behavior
- Maps work

# SOME QUESTIONS

- Can you separate traffic management and traveler information?
- Does it make sense to have one without the other?
- Reporting traffic conditions without doing anything about it.
- Can the for-profit sector compete with people giving away information (radio stations, e.g.)?
- Is there value-added for better information? Do customers act on it?

# **QUESTIONS/ISSUES**

- Value of information -- how to measure?
- Price -- will people pay?
- Costs (and who bears them)
- Quality of information and how to assure
- "Ethics" -- just because you can pay, should you be advantaged in using a public facility?
- Safety -- distraction
- Privacy
- Providing people "wrong" information to enhance overall flows.
- Does ATIS help or hurt congestion -network operations?



### WRAP-UP

- ITS provides substantial data gathering capability
  - Static
  - Semi-dynamic
  - Dynamic
- Can this data be translated into information of value?
  - To individual travelers
  - To network operators
- Are there interests of individual travelers and network operators complimentary or antithetic?
- Can we make good (consistent) predictions of the future state of the network if people act on traveler information?
- Can ATIS be a business? Can it create customers? (Peter Drucker)